

Understanding your Koodo bill is simple.

Confused about your bill? Read on and things will be clear in no time.

Just a heads-up: your first monthly bill includes charges from your activation date to your first regular billing date, plus the next full month in advance. After that, your bill will have your regular monthly charges.

A. Monthly Plan: Your monthly plan's price.

B. Pro-rated Monthly Plan: Partial charges from your activation/change date to your billing date. You'll only see this when you first activate your phone or change your plan.

C. Monthly Plans: Total cost of your monthly plan, plus any pro-rated charges.

D. Additional Local Airtime: Over your monthly airtime limit? You'll see charges here.

E. Long Distance Charges: Your Canadian, U.S. or international long distance charges. With a Canada-wide plan, you'll see the minutes you've used in a particular month, but you will not incur long distance charges.

F. Roaming Charges: Charges for using your phone while in the U.S. or abroad.

G. Data and Other Services: Charges for stuff like pay-per-text, Facebook®, Twitter™, BlackBerry® Messenger and web browsing. Have the Data Saver Add-on? All usage and any additional data charges above the \$5 monthly fee will be reflected here.

H. Voice Services: Charges for stuff like 411.

I. Features and Add-ons: Cost of your add-ons, plus any pro-rated charges.

J. Other Charges and Credits: Premium charges, like calling a Rep to change your plan. Avoid the \$2 paper charge by switching to E-Bill with Self Serve. See koodomobile.com/selfserve

K. Other Fees: This charge refers to provincial or municipal 911 fees (if applicable to your province, they also vary by province).

L. Total Taxes: All applicable federal and provincial taxes.


M. Your Last Bill: Any payments and adjustments made since your last bill.

N. Total Amount Due: What you owe on this bill. Payments are due on receipt.

O. Koodo Tab: Tab contributions from this bill plus current Tab balance (positive or negative). 10% of your bill, except taxes, credits and late charges, goes towards your Tab each month.

P. Value Added Services: You'll find all add-ons here, including the Data Saver Add-on with the base price of \$5/month. All usage over \$5 will be charged and listed under Data and Other Services.

Note: Find service details in Account Details (page 3 of your bill). Call details are free when you sign up for E-Bill at koodomobile.com/selfserve, or for a fee if you have the Detailed Billing Add-on.



MR. JOHN SMITH
CUSTOMER NUMBER: 1234567
INVOICE DATE: 27-Aug-11
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Bill Summary

CURRENT CHARGES

A B	\$25 Canada-wide Plan (Aug 28 to Sept 27)	\$25.00	
	\$25 Canada-wide Plan (Aug 25 to Aug 27)	\$2.50	
C	Monthly Plans		\$27.50
D	Additional Local Airtime		\$1.20
E	Long Distance Charges		\$0.40
F	Roaming Charges		\$1.40
G	Data and Other Services		\$5.00
H	Voice Services		\$2.50
I	Features and Add-ons		\$5.00
J	Other Charges and Credits		\$2.00
K	Other Fees		\$0.62
	Taxes		
	GST/HST	\$5.94	
L	Total Taxes	\$5.94	
	Total Current Charges		\$51.56

Watch out for important Koodo info here!

YOUR LAST BILL

Amount of last bill 28-Jul-2011	\$43.90
Adjustments	-\$43.90
Late Payment Charge Adj	\$0.00
Total Adjustments	\$0.00
Total Previous Charges Brought Forward	\$0.00

Payments received after 25-Aug-11 may not be reflected on this invoice

N **TOTAL AMOUNT DUE: \$51.56**
PAYABLE BY: 24-Sept-11

O **ACCOUNT DETAIL**
Koodo Tab

Tab Contributions	\$4.56
Tab Balance	-\$46.70

For current Koodo Tab details visit koodomobile.com

P **ACCOUNT DETAIL**
Current Charges

Data and Other Services	Total Events	Event Type	Total
Service			
Data Usage	95,634	MB	5.00
Total			\$5.00

P **Value Added Services**

Service	Total
Data Saver (25 MB included)	5.00
Total	\$5.00